

March 2, 2023

Dear Members of the City Council,

My name is Amy Feldmann and I reside at 305 E. Franklin, Bloomfield Iowa 52537. I am writing to you in hopes to explain my situation and to see if I could possibly get some help. Because of the extreme cold temperatures we received this winter, the water main in my basement froze and I called the plumber to check out the pipes because even after the temperatures subsided I still had no water. The plumber informed me that I had a water main break and then the city came and replaced the water main for me. After another bout of extreme temps, another pipe busted in my basement and I had to call the plumber again.

My son, who has special needs and I are on a limited income. I only receive survivor benefits from the government and military and we don't qualify for extra help such as food stamps. With the rising costs due to inflation I, like many other families am having a hard time with bills. Because of this whole ordeal with my water pipes, my bills have skyrocketed beyond what I am able to pay for. The amount I owe far exceeds any average of customer for a full year, in just one month, due to circumstances beyond my control. My sewer bill is \$1,809.50 and the water bill is \$ 1,557.33. The total cost of my bill including electricity is \$3,826.56. This amount well exceeds my monthly income and does not include what I still owe the plumber (\$500), transportation, phone, food, and miscellaneous expenses throughout the month.

I have sought other agencies that could provide financial help but it seems that we do not fit the criteria and I am unable to pay this amount to you out of pocket. I am requesting exemption for the sewer portion of my bill due to financial hardship. Thank you so much for your time and consideration of this matter.

Sincerely,
Amy Feldmann

Amy Feldmann
305 E. Franklin Street
Bloomfield, Iowa 52537
(641) 208-2764